

# USA & Canada Recalibration Steps

How to send your FieldSENSE device for recalibration.

- 1 **Preparing the units:** Remove your FieldSENSE from its case, and remove the batteries from the device. Please do not ship your case or any of your accessories with your device.



- 2 **Capture the details** on the form below.
- 3 **Package for shipping** and include this form, fully completed – if you would like to ship on your own account fill out the relevant details on the form, alternatively please include your credit card details.
- 4 **Ship to:** FieldSENSE Recalibration. 1391 E. Boone Industrial Blvd., Columbia, MO 65202.
- 5 **Receive a fully refurbished unit** – typical turnaround time is **2 working days\***. Please note the unit you receive in return will have a new serial number.



# USA & Canada Recalibration Form

Date \_\_\_\_\_ Customer PO# \_\_\_\_\_

## Customer Information

Contact name \_\_\_\_\_ Phone number \_\_\_\_\_

Email \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip code \_\_\_\_\_

Special instructions \_\_\_\_\_

Recalibration is **\$215.00** per unit. Please specify the number of units you are including in this shipment for recalibration.

Number of units \_\_\_\_\_ x **\$215.00** = Sub total \_\_\_\_\_

Freight \$15 (\$25 for Alaska, Hawaii or International) or charge to UPS Account Number \_\_\_\_\_

Total \_\_\_\_\_

List serial numbers & type of units returning \_\_\_\_\_

## Payment

Please provide your credit card payment information (Visa, Mastercard, Amex)

Name on card \_\_\_\_\_ Billing zip code \_\_\_\_\_

Card type \_\_\_\_\_ Card number \_\_\_\_\_

Expiration date \_\_\_\_\_ Security code \_\_\_\_\_

Signature \_\_\_\_\_

1. Place the completed recalibration form inside the shipping box. (Keep a copy for your records.)

2. Ship your recalibration request to:

**FieldSENSE Recalibration. 1391 E. Boone Industrial Blvd., Columbia, Mo 65202.**